



# ISO 27001:2022

## Information Security Management System (ISMS)

### Scope Statement

Provides technology, products, services and support to the healthcare industry in support of pharmacy related business activities in accordance with Statement of Applicability V3 dated January 17, 2025.

### About PharmacyFocus

Established in 1999 and headquartered in Springfield, Virginia, PharmacyFocus is transforming the way companies interact with pharmacies through a broad range of enterprise applications and technology services.

Since introducing the industry's first pharmacy credentialing platform in 2006, PharmacyFocus has provided industry leaders with network management, data collection, communication, contracting, finance, and technology support.

As the managing partner of Glass Box Analytics, PharmacyFocus introduced the Predictive Acquisition Cost (PAC) to the industry in 2012. It is now the drug cost benchmark used most often by pharmacies, pharmacy benefit managers, payers (Government and commercial), drug wholesalers and manufacturers.



### PharmacyFocus Information Security Management Policy

- Continually improve internal competencies related to information security awareness, policies, controls, and procedures.
- Proactively change and improve information security management systems to meet evolving needs.
- Regularly set new information security objectives and review existing policies and procedures.

### PharmacyFocus Mission for Information Security Management

- Protect corporate data including contracts, human resources, finance and accounting, proposals, and business development.
- Protect PII, PHI, as well as the proprietary and sensitive information of PharmacyFocus and its customers.
- Prioritize employee awareness and training of security threats.
- Document information security in all requirements, design, development, testing and deployment.

### PharmacyFocus Strategic Vision for Information Security Management Success

- Ensure information security policies and security objectives are compatible with strategic direction of the organization.
- Integrate evolving ISMS requirements into the organization's processes through regular leadership and staff meetings.
- Communicate the importance of effective information security management following ISMS requirements through employee onboarding and regular annual refreshers.
- Measure the ISMS intended outcomes through regular audits and status reports.
- Promote continual improvement and highlight personnel who demonstrate leadership as it applies to information security management.